



STAR 8 DX Series Rollator User Guide

Model: 4262,4263

Safety Warning Instructions

- DO NOT exceed weight capacity.
- DO NOT use as a wheelchair or to transport someone.
- DO NOT self-propel or scoot around while seated.
- Care should be taken to ensure that all detachable legs, castors, or any other moving objects are in good working order before operation.
- Periodically check handle and leg push buttons to make sure they are secure.
- Periodically check push buttons on backrest to make sure they are engaged.
- Always contact your physician or therapist before using to determine proper adjustment and usage.
- Brakes must be in locked position before using the seat. Do not attempt to push yourself or ambulate in any way.
- Both feet should rest flat on the ground when sitting.
- DO NOT push back on the backrest or extend your body over the backrest. It is not designed to support the entire weight of the user. Backrest must always be attached when rollator is in use.
- DO NOT use on stairs, escalators, moving sidewalks, or any uneven surfaces.
- DO NOT attempt to reach for items while seated on the rollator. This motion may cause a change in weight distribution and cause the rollator to tip or become unstable.
- The rollator bag/basket has a weight capacity of 10 lb. Items should not hang over the top or front of the basket.
- Make sure rollator frame is fully opened before use.
- DO NOT sit on the rollator on an incline.
- DO NOT support your full body weight on the handles when attempting to sit down.
- DO NOT remove warning sticker.

FAILURE TO FOLLOW THESE INSTRUCTIONS CAN LEAD TO SERIOUS INJURY OR RESULT IN DEATH. MISUSE OF THE WALKER MAY VOID WARRANTY.



Read this user guide before operating or using your rollator.

**Revised January 7, 2020*

How to assemble your STAR DX Rollator

1. Open frame, and insert each handle (labeled “L” for left side, “R” for right side) into the frame of the rollator (**image 1**). Attach backrest to frame by depressing the push buttons and inserting into hinges (**image 2**).



image 1



image 2

How to adjust your STAR DX Rollator

1. Fully depress each push button on all adjustable legs and slide up or down to the desired seat height (**image 3**). User will hear an audible “click” when push buttons engage and lock. **Recommended seat height allows user's feet to rest firmly on the ground.** Adjust handle heights to the appropriate level using the aforementioned method (see **Determining the correct handle height** on pg. 3).



image 3

NOTE: Ensure all push buttons are fully engaged before using. All legs must be the same height, and both handles must be the same height before operating to ensure safety of the user.

Using & adjusting the handbrakes

How to use handbrakes

Walkers with locking handbrakes

To use:

1. Squeeze handbrake to stop the rollator or control your walking speed.

To lock/unlock:

1. Push down on the brake handles.
2. The handles will lock into a downward position when properly engaged.
3. Pull up on brake handles to unlock.

How to adjust the handbrakes

The following information is designed to assist you with the adjustment of your Handbrake System. **Note:** The braking system on your new rollator has been preset from the factory. To maintain this preset position, be sure that the tension adjustment

screw locking nuts are tight against the housing and the rear wheels (**image 4**). If you are still having difficulty with your brakes, you can adjust them by doing the following:

1. Handbrake is too loose

Loosen the tension adjustment screw locking nut and turn the screw one full turn clockwise (as viewed from standing at the back of the rollator). If this does not correct the adjustment, repeat one full turn at a time until you have adjusted your brakes. Make sure the locking nut is spun tight against the housing to prevent the screw from loosening.

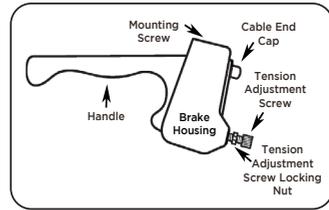


image 4

2. Handbrake is too tight

Loosen the tension adjust screw locking nut and turn the screw one full turn counter-clockwise (as viewed from standing at the back of the rollator). If this does not correct the adjustment, repeat one full turn at a time until you have adjusted your brakes. Make sure the locking nut is spun tight against the housing to prevent the screw from loosening.

How to use your rollator

How to open

1. Hold the rollator upright and rest it on the rear wheels.
2. Hold both handles and squeeze the handbrakes.
3. Push down and forward on both handles until all four wheels are touching the ground.
4. Push down on the bottom of the bag until the folding crossbar is fully engaged.

How to fold

1. Swivel the padded seat up and gently pull up on the metal handle until the rollator is in the folded position.

Determining the correct handle height

Stand upright behind the rollator with your arms hanging at your side and both feet in line with the rear wheels. Adjust the height of the handles so that they are even with your wrists. This should create a 20 to 30 degree bend in the elbow when using the rollator (**image 5**).



image 5

How to walk with a rollator (image 6)

1. Hold the handles with your fingers resting around the handbrake in the squeezing position. This position will allow you to quickly stop the rollator or control your speed if necessary by squeezing the handbrake.
2. Roll your rollator slowly forward so that the rear wheels are a few inches ahead of your body.
3. Step forward and place one foot in line with the rear wheels.
4. Maintaining a steady roll forward, place your other foot in line with the rear wheels.
5. Determine a pace that is comfortable and allows you to place each step in line with the rear wheels.

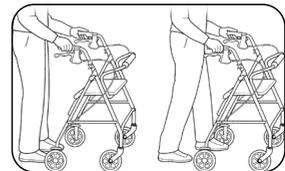


image 6

How to sit with a rollator

1. Lock the brakes by pushing down on the brake handles until it locks in the downward position.

2. Test the rollator before sitting down to make sure that it will not roll.
3. Use the handles to stabilize your body as you turn around.
4. Before sitting, touch the back of your legs to the edge of the seat to ensure proper positioning of the rollator.
5. Holding the handles, slowly lower your body onto the seat.

To prevent tipping over when sitting

Distribute weight evenly on the seat. **DO NOT** lean on one side of the rollator. Both feet should rest flat on the ground. **DO NOT** support your full body weight on the handles when attempting to sit down.

Warranty

Warning

Walker must be in a stationary position, on a level surface with the brakes locked when sitting or attempting to sit. **DO NOT** scoot around or navigate the rollator when in the seated position. Risk of serious damage to the rollator and serious injury or death may result if brakes are not in the locked position.

Maintenance

Check your rollator periodically to make sure that the brakes are working correctly and that all of the nuts and bolts are secure. **DO NOT use the rollator if the brakes are not working correctly.**

Warranty Information

NOVA stands firm on our commitment to providing the highest quality products, as well as exceptional service. This product was built to precise standards and thoroughly inspected prior to shipment. This warranty represents our confidence in the materials and workmanship of our product. NOVA extends this warranty only to the original purchaser of this product. The warranty does not extend to any subsequent purchaser or owner. The warranty is void upon any sale or transfer of ownership or use by other person. NOVA warrants its products are free from defects in material and workmanship under NORMAL use for the period commencing upon the date of purchase and continuing for the following specified period of time after that date:

Metal frame: Limited Lifetime Warranty
 Brakes: 5 Years

Non-Metal/Metal parts: 1 Year Limited Warranty (Wheels, Hand Grips, Padding, Cables, Upholstery, Bag, Screws, Plastic Parts)

This warranty does not cover problems due to user negligence, misuse of the product, failure to adhere to product instructions, or normal wear and tear. Items that have been subject to negligent abuse, modified without prior written authorization are not covered within this warranty. For warranty service, please contact the dealer from whom you purchased your NOVA product. In the event that you do not receive satisfactory service, please call us directly at the number below. Be prepared to indicate, the nature of the defect, the product serial number, and the name and location of where you purchased the product. You will also be required to provide a receipt of your purchase. **DO NOT** return any products to our office without prior consent. Repair or replacement is the only remedy under this limited warranty. This warranty does not include any labor or shipping charges incurred in replacement part installation or repair of product.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS WARRANTIES, IMPLIED WARRANTIES, IF ANY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. NOVA SHALL NOT BE LIABLE FOR ANY SEQUENTIAL OR INCIDENTAL DAMAGES WHATSOEVER.

*****Remember to keep the product's serial number and the date of purchase*****

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