



3605 N. Davis Hwy, Pensacola, FL 32503

www.PrecisionLiftIndustries.com

Warranty

- PLI warrants to the Dealer that it has good title to the goods and will transfer good title to the Dealer subject to these Terms.
- PLI warrants to the Dealer that the goods will be free from material defects in material and workmanship.
- PLI and the Dealer agree, as part of these terms, to all terms and conditions as specified in the below:
 - PLI will repair or replace at our discretion, any part component, or defects in materials or workmanship, which fail or occur under normal private residence use during the first 2 years from the date of shipping. The unit comes with a limited lifetime corrosion warranty, for parts listed below, which fail as a direct result of corrosion.
 - Corrosion warranty excludes drum, shaft and machine assembly, controller assembly, limit switches. Includes tower and complete carriage assembly. Paint is not covered by this warranty. Water damage to the controller caused by improperly sealed field connections (incoming power line) is not covered under the warranty.
 - The motor gearbox has a 5-year warranty only applies to the WD9500 and ODE500. This warranty applies to units manufactured after August 2016 and commences from shipment date. The 5 year motor gearbox warranty only applies to outdoor the unit that have the shroud cover fitted. The LR750 Has a two year warranty on all parts and Motor/gearbox.
- **All units Warranty Process:**
 - After installation by Dealer the following shall apply with respect to PLI's Warranty.
 - PLI's technical support department must be timely contacted regarding all fault diagnostics and warranty claims.
 - Once PLI has acknowledged a valid Warranty claim, PLI shall be required to send replacement part/s to the Dealer, not the end user.
 - For Warranty claim parts, the Dealer agrees to return the faulty part (if required) to PLI.
 - PLI agrees to provide an RMA label for returning faulty parts.
 - Upon receipt of the goods and subject to inspection for misuse, PLI agrees to credit the Dealer for the cost of the part/s sent under Warranty.
 - Faulty goods must be returned to PLI within 30 days of commencement of RMA process.
 - Any repair, service, or maintenance of installed goods supplied undertaken by anyone other than an approved PLI technician will automatically invalidate all warranties.
 - The Dealer must at all times follow this warranty claims procedure as set out by PLI.
- PLI's Warranty obligation shall be limited to the replacement of defective parts and components for goods supplied under these terms for the duration of the Warranty period.
- Modifications of any type to any part or system of the elevator or lift shall void the entire warranty and completely remove any and all liability from Precision Lift Industries, LLC. If a modification is

deemed necessary it shall be approved, in writing, by Precision Lift Industries, LLC, prior to making the modification.

- The Dealer shall be responsible for all the costs and expenses, including but not limited to fuel, labor, shipping, delivery, engineering, accommodation, and diagnostics, in replacing the defective part or component. No claim for reimbursement or other monetary claim shall be made by the Dealer in connection with the replacement of defective parts or components or the repair of goods covered by the PLI's Warranty.
- Any Warranty claim by the Dealer alleging defect in the quality or condition of goods shall be made in writing within seven days from the earlier of the date of discovery or, if the defect was or would be apparent on reasonable inspection, at time of delivery to Dealer.
- THIS WARRANTY IS IN LIEU OF ANY AND ALL OTHER WARRANTIES TO THE DEALER, WHETHER EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE. Dealer is responsible for inspecting all goods at time of delivery by PLI.
- The Dealer is responsible for ensuring that the end-user is given a copy of PLI's Warranty Certificate (WAR9500 or WARODE and the WARLR750).
- The Dealer is responsible for contacting the end-user in timely fashion to advise when annual service/maintenance is due (no later than 30 days before the due date for service as specified in the PLI Warranty Terms or applicable user manual).
- All warranties are invalid if the service record has not been completed showing annual service/maintenance.
- All warranties shall immediately expire upon commencement of uninstallation of any goods from their first installation. No warranty applies to any second installation of goods.
- Except in respect of death or personal injury caused by PLI's negligence, or any other liability that cannot be excluded by law, PLI's maximum liability for all claims made under each order, however arising, including (without limitation) due to negligence, breach of contract, misrepresentation (excluding fraudulent misrepresentation) or for any other reason shall be limited to the price paid or payable by the Dealer under the order.
- PLI shall not be liable to the Dealer for (i) loss of profits, loss of anticipated savings, loss of revenue, loss of goodwill and/or loss of business (in each case whether direct or indirect); and/or (ii) any type of special, consequential or indirect loss or damage, in both cases however caused (including due to negligence, breach of contract and/or misrepresentation other than fraudulent misrepresentation).
- PLI shall not be liable to the Dealer or be deemed to be in breach of these Terms, the order or any contract by reason of any delay in performing, or any failure to perform, any of PLI's obligations in relation to the goods if the delay or failure was due to any cause beyond PLI's reasonable control.
- The Dealer acknowledges that PLI offers a warranty (see attached warranty) to end users purchasing goods from the Dealer, and agrees to make the text of that Warranty readily available to prospective consumer purchasers in accordance with applicable federal and state laws and regulations